



# Linh Phan

UX/Service Designer

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🌐 <https://linhcreates.com/>

## SKILLS

- UX/UI Design
- Service Design
- Design Research
- Stakeholder alignment
- Co-design Practice
- Hosting and Facilitating Workshops
- Prototype with AI tools
- User and Accessibility testing

## TOOLS

- Figma
- Framer
- AI agents: Claude, Copilot
- Github
- Curiosity
- Endless desire to learn

## EXPERIENCE

### UX Designer

Canada School of Public Service  
*October 2024- Now*

### Research Assistant

Health Design Lab | Emily Carr University, Vancouver, BC  
*October 2023- April 2024*

### Peer Tutor and Technical Assistant

IXD lab | Emily Carr University, Vancouver, BC  
*September 2023- April 2024*

### Student Service Designer

Perspective Program with Banfield Pavilion Long-term Care Home, Vancouver, BC  
*Jan 2024- April 2024*

### Logistic Director

FLUI Design Hackathon | Emily Carr University Student Union, Vancouver, BC  
*September 2023 - March 2024*

### Student Representative

Culture and Community Faculty | Emily Carr University Student Union, Vancouver, BC  
*June 2021 - April 2022*

## EDUCATION

### Interaction Design| Bachelor of Design

Emily Carr University of Art and Design (ECUAD), Vancouver, BC  
*September 2020 - April 2024*